

Password Reset on Local GUI

Description

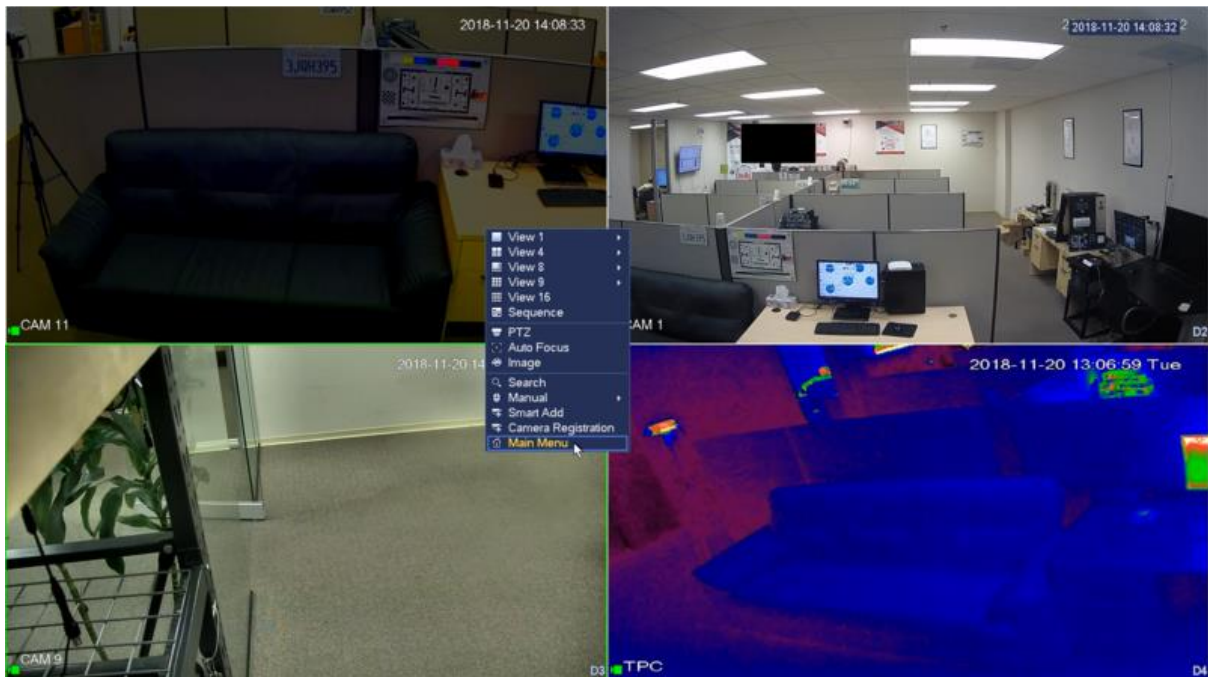
This article is to show users how to reset the password from the local interface

Prerequisites

1. Dahua Recorder
2. Monitor that connected to Dahua Recorder
3. Mouse to control local output

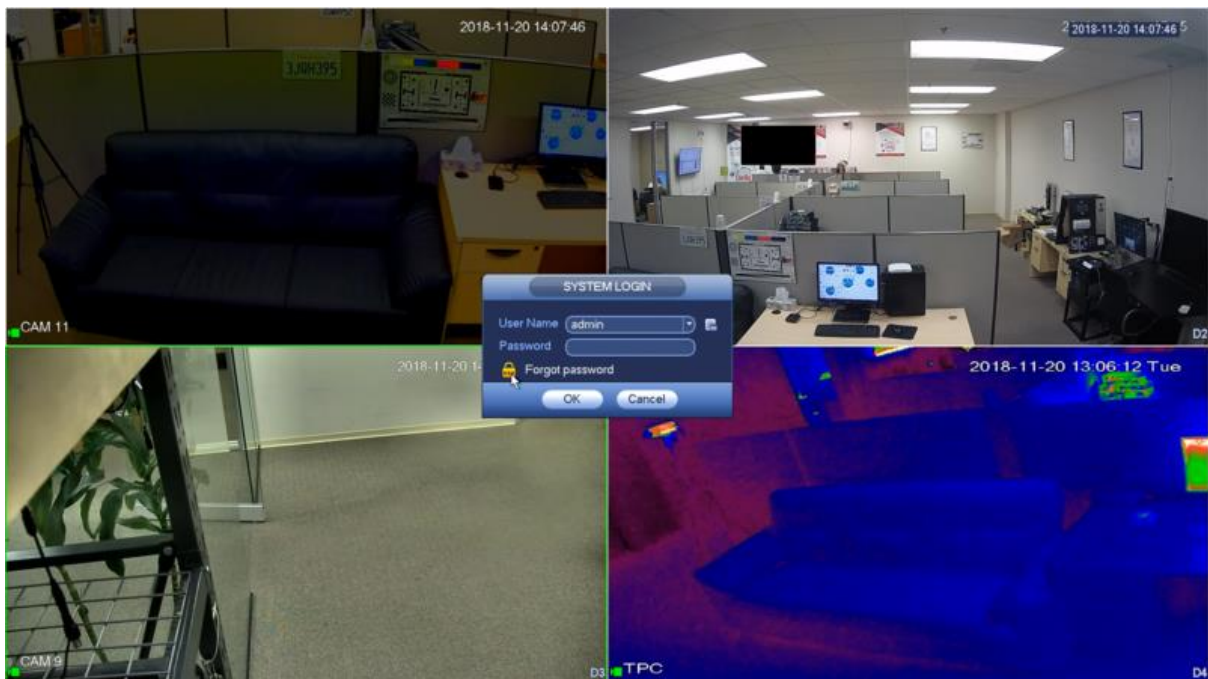
Step by step instruction

1. Right click from live view screen to locate the login screen of recorder. If you have pattern setup, Click on **Forgot Unlock Pattern**.

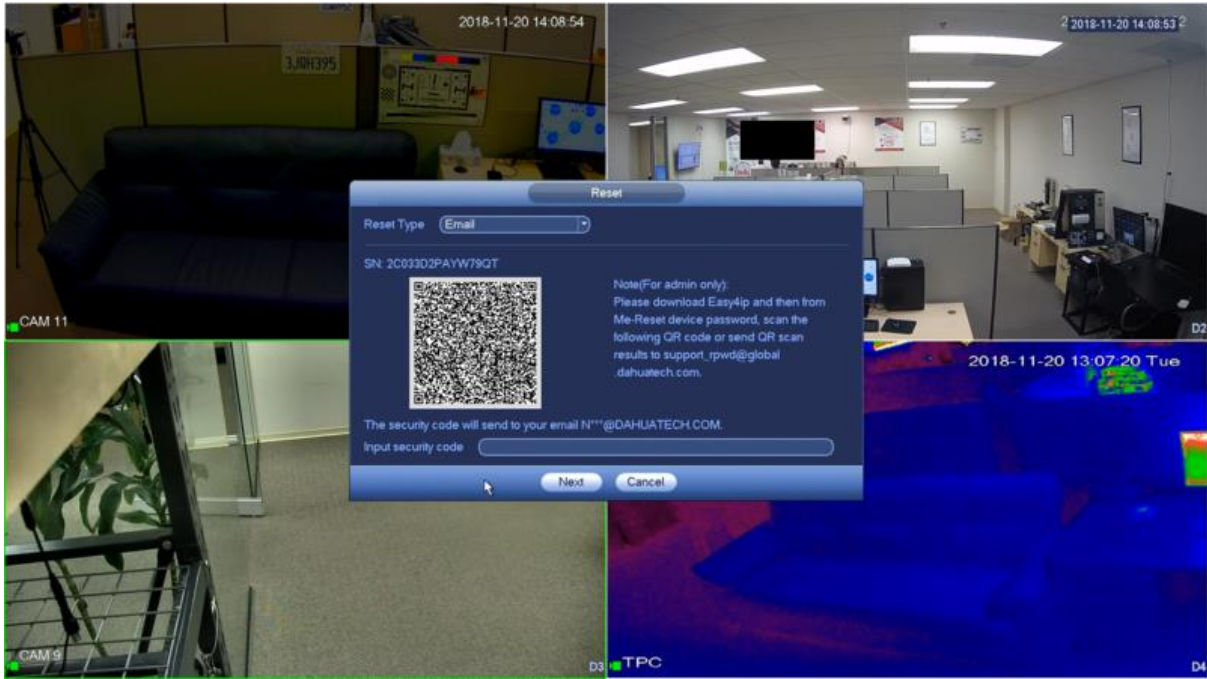




2. Click on **Forgot Password** icon.



3. Using iDMSS or gDMSS app, Click **More** > **Reset Device Password** > Scan the QR code on the local recorder GUI.



12:54



Search



MORE

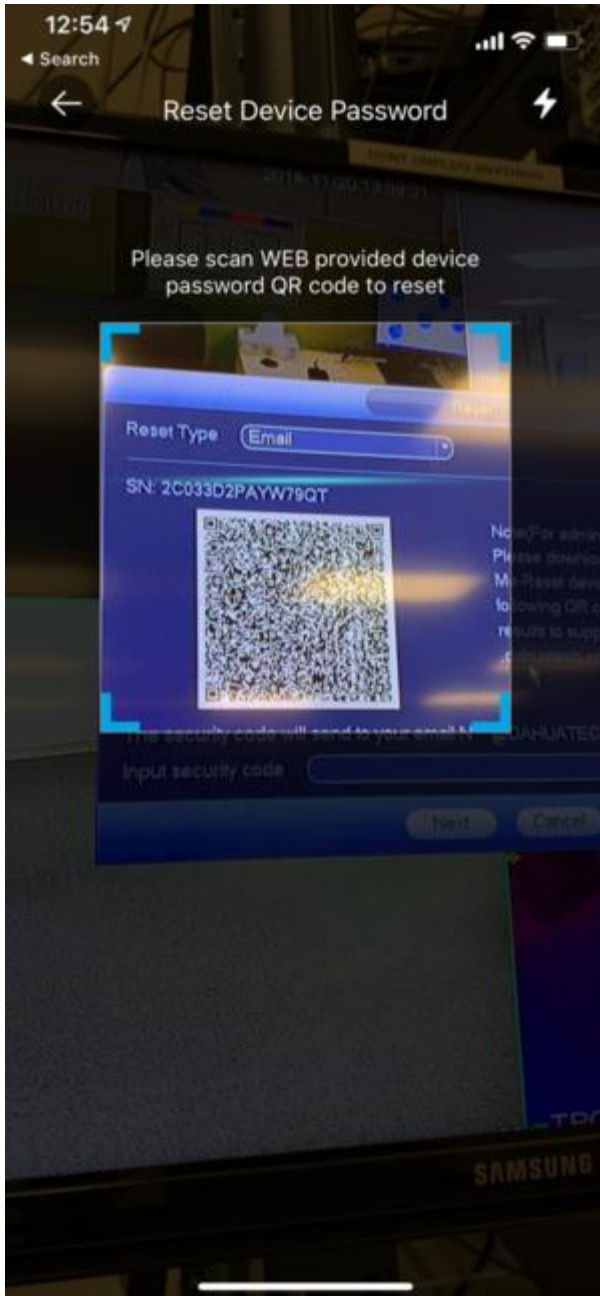
 Protection >

 Reset Device Password >

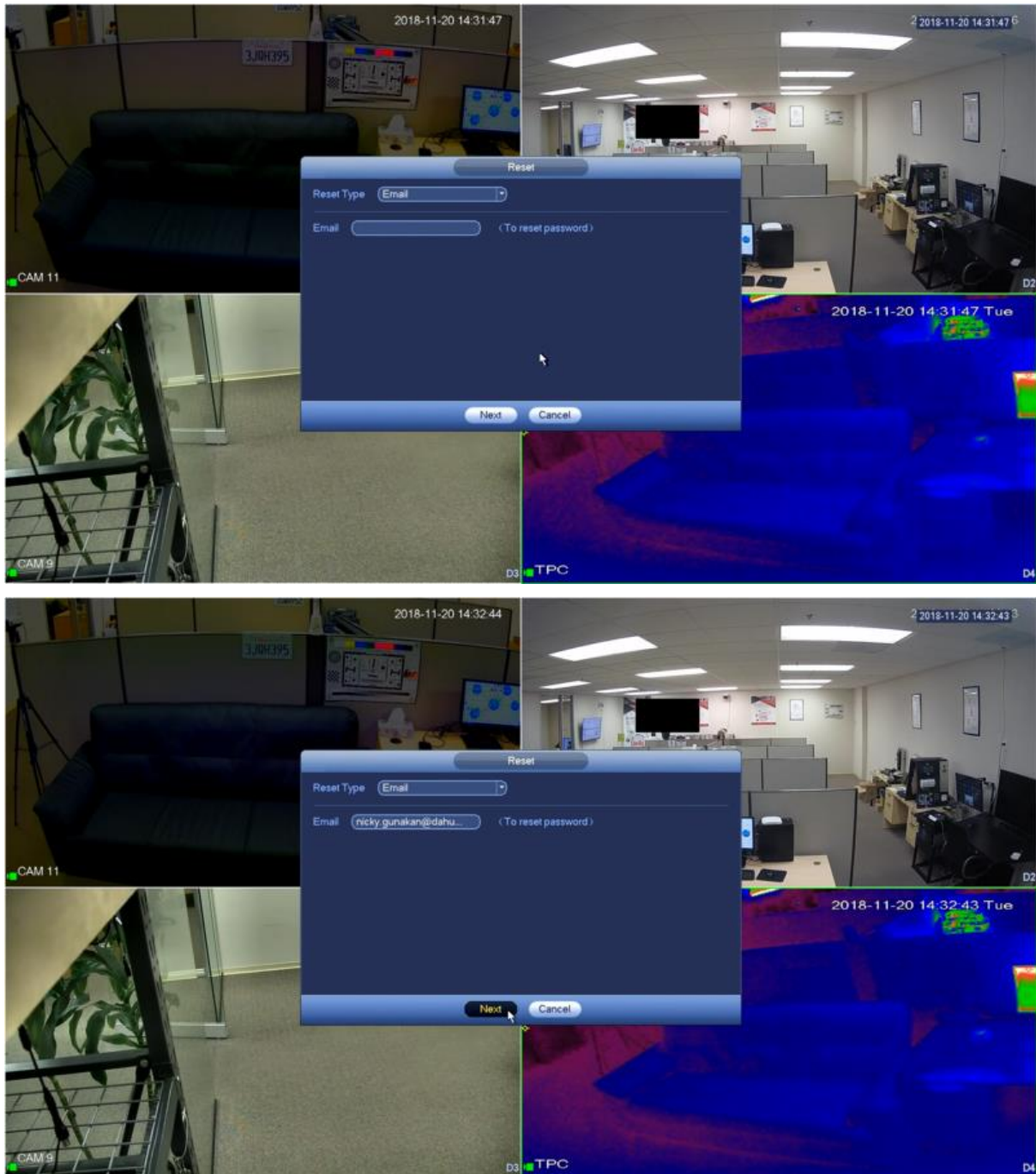
 Help >

 About >

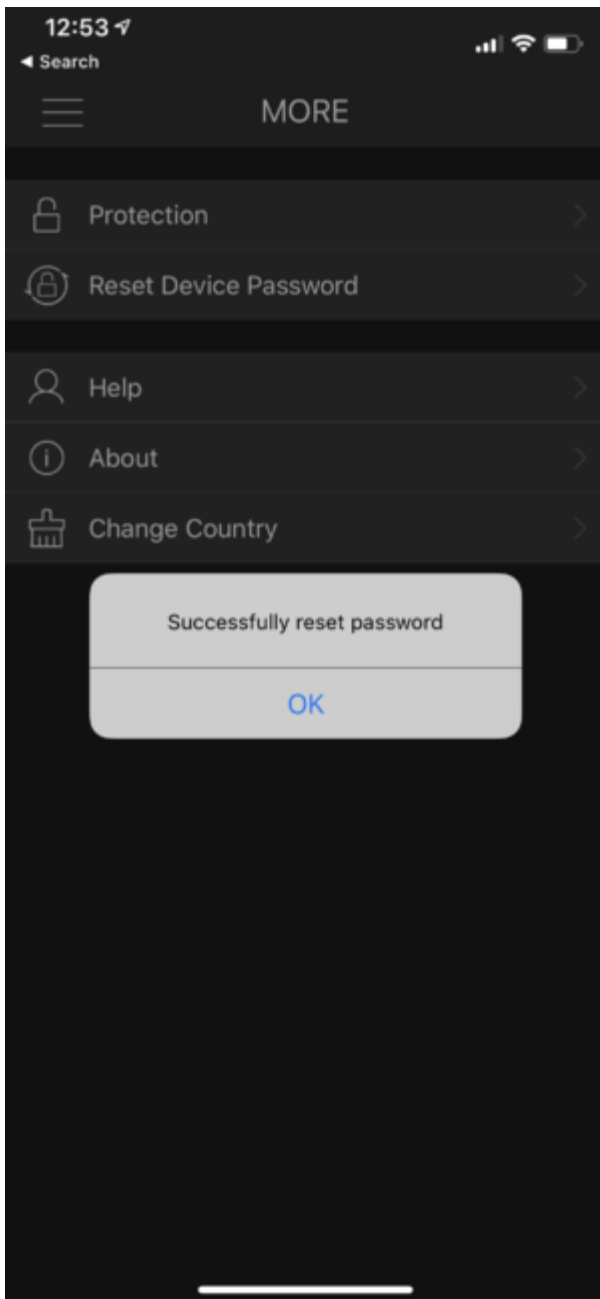
 Change Country >



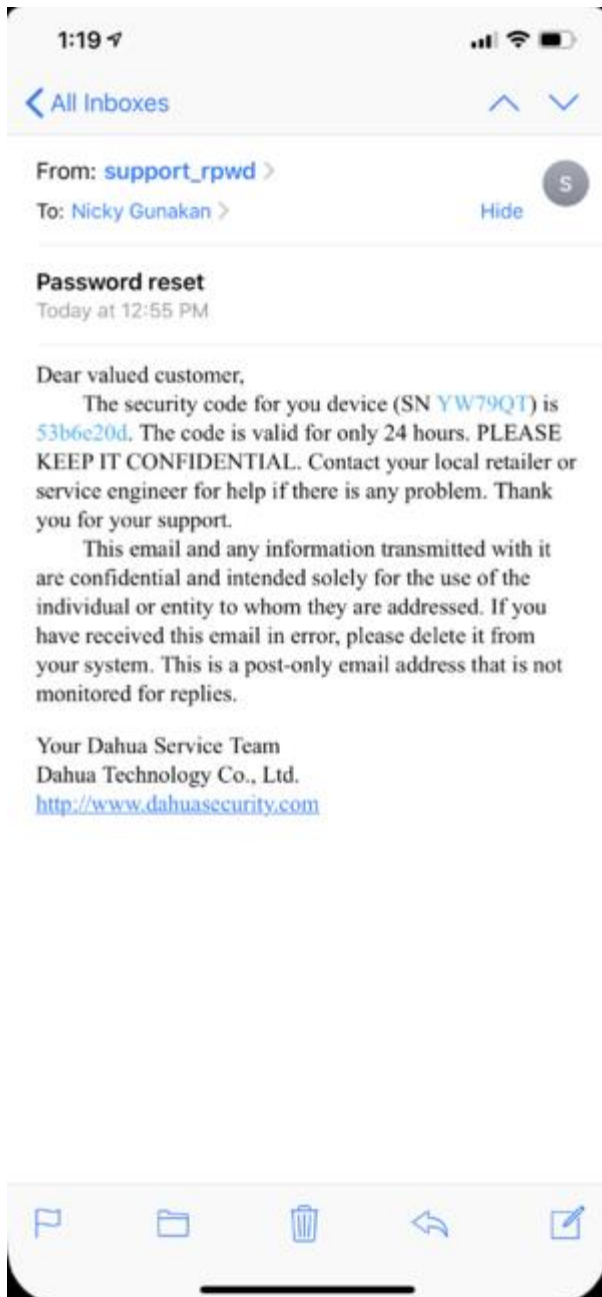
NOTE: If user never register their email to the recorder at initial setup, user then will be prompted to enter their email address.



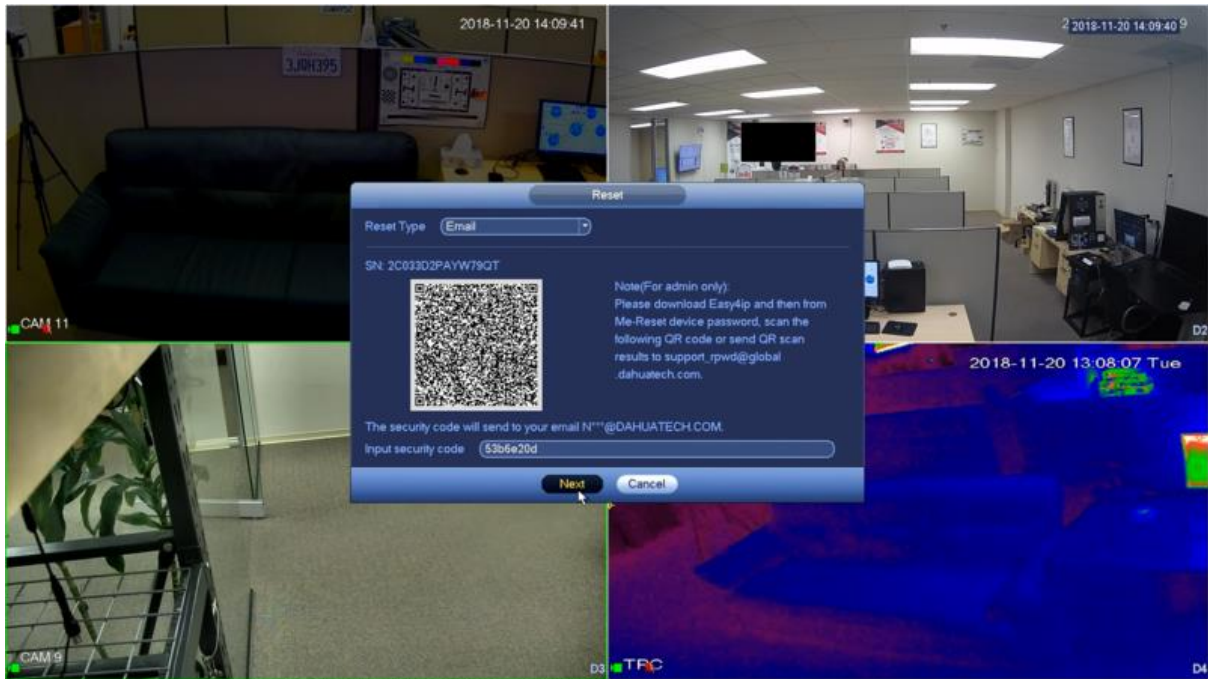
4. You will receive notification **Successfully Reset Password**, Click **Ok**. And then the security code will be sent to the email that registered on the recorder.



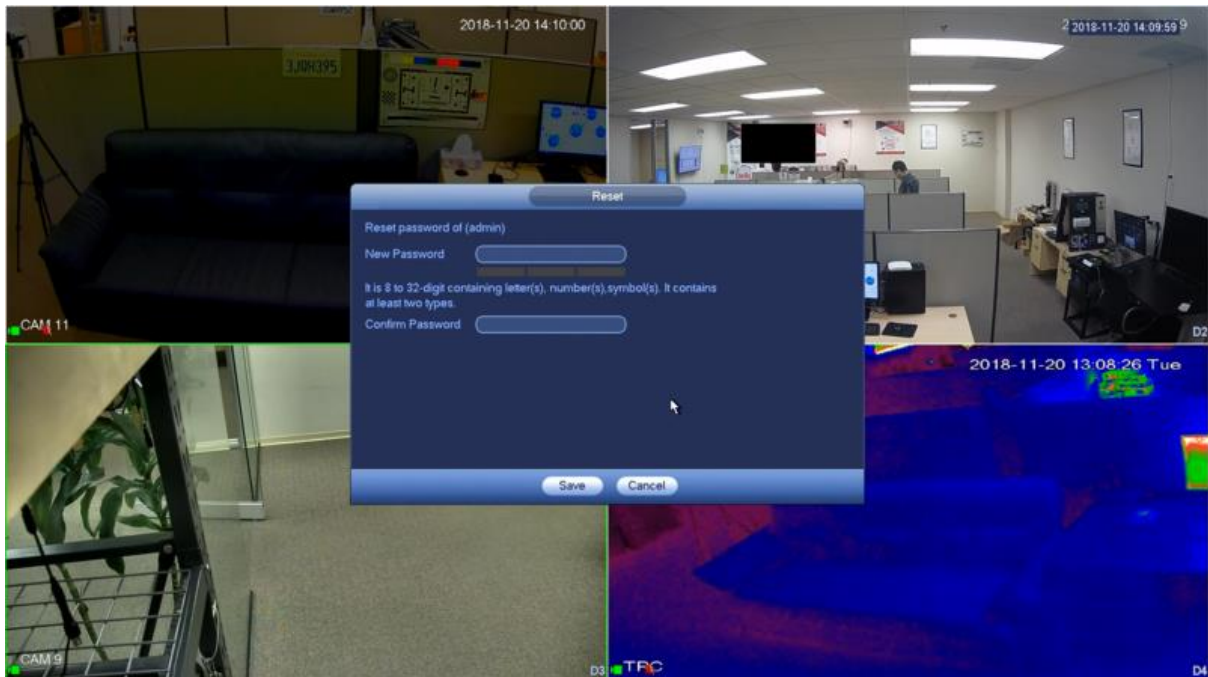
5. Locate the secure code in the email.

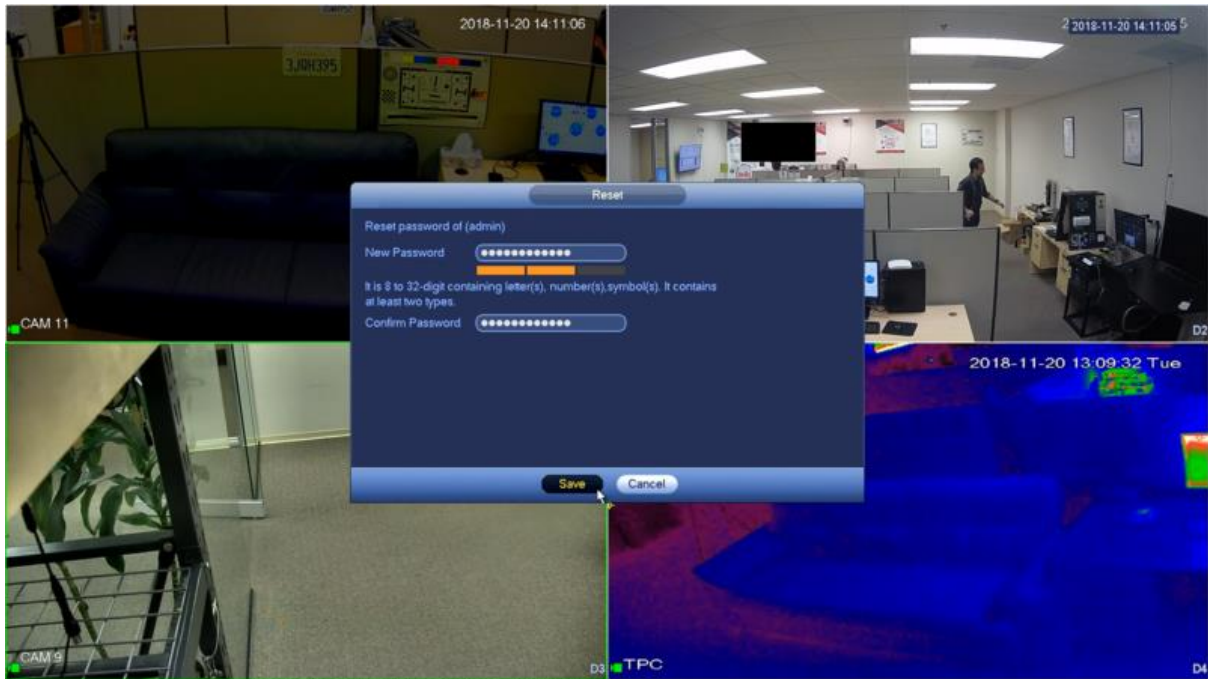


6. Enter the secure code. Click **Next**.



7. If the secure code is valid, the reset page will pop up, and then enter the new password for recorder and confirm. Click **Save**.





8. User will be prompted to sync the new password with the connected cameras. It is highly recommended to click no